

HT Zone Terms and Conditions/Web Policy

Warranty of Goods/Services

1. All our goods/services will serve their intended functions.

Terms of Warranty

2. All warranty conditions are stated in the product/services information provided, unless the manufacturer has provided none.

Prices

3. All our prices are nett. No discounts will be given unless otherwise stated.

Payment Processing

4. We accept cash payment, fund transfer and cheque payments.
5. Insufficient payment or returned cheque shall be demed to be non-payment.
6. If payment is not received by the due date, HT Zone reserves the right to render the service(s), if applicable inactive. Re-activation fee of \$50 is charagable.

Cancellation of Orders

7. We will refund the amount paid if the order is cancelled due to the unavailability of goods or our inability to deliver the goods within the agreed time frame.
8. We will not entertain any cancellations once the order is confirmed and submitted by the customer.

Confirmation of Orders

9. We will send an electronic acknowledgement to the customer within 24 hours upon successful submission of the electronic order. If items ordered are unavailable, a message will be sent to the customer for further action.

Exchange & Refunds

10. All our goods sold are non-exchangeable and non-refundable.

Feedback

11. We welcome your feedback. Should you feel dissatisfied with any of our goods or services, please contact us at HP: haitat@htzone.com Email: sales@htzone.com

Alternatively, customers may refer their complaints to the BusinessTrust Secretariat if they are not satisfied with the resolution of the complaint. Complaints can be referred to

BusinessTrust Secretariat

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<http://www.commercetrust.com.sg>